Domain and Web Hosting Modification Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet
- Level One 165 Varsity Parade Varsity Lakes Qld 4227
- PO Box 102 Varsity Lakes Qld 4227
- Phone: 07 5553 9222 • Fax: 07 5593 3557
- Email: sales@onthenet.com.au • www.onthenet.com.au

OntheNet

CUSTOMER INFORMATION

1. Customer Details

Account Name		Account No.	
Authorised Representative			
Phone		Fax	Mobile
Email			

2. Domain Name - Provide the Domain Name for which this modification is required

Domain Name	

Use this form to order additional Domain or Web Hosting services or to cancel existing services and replace with other services. To make changes to multiple domain names, one form per domain name is required.

If a credit card is held on file for the Account, it will be used for any charges associated with the above domain name.

HOSTING SERVICES

3. Domain Name & Email Hosting - All prices include GST. Select monthly or annual fees where applicable.

Order	Cancel	Code	Description	Monthly Fee	Annual Fee	Notes
		DN03	Domain Name Hosting with: (select option/s) ☐ 2 Distribution Lists OR ☐ MX Forwarding ☐ www Forwarding	n/a	$55	For email, select from 2 Distribution Lists or MX Forwarding. No email storage or mailboxes are included. Customer must have own mail server for MX Forwarding.
		DN04	Domain Name Hosting with OntheNet Business Mail, including Virus and Spam filtering	n/a	$155	Includes 10 mailboxes, 6GB email storage, unlimited aliases and web administration, plus Virus and Spam filtering.
		DN05	Domain Name Hosting with Virus and Spam Filtering, plus MX Forwarding	n/a	$155	Virus and Spam filtering plus MX Forwarding. No email storage or mailboxes included. Customer must have own mail server.
		MB01	Additional 10 mailboxes and 6GB storage	☐ $10	☐ $100	Only available with DN04.
		MB02	Additional 50 mailboxes and 30GB storage	☐ $35	☐ $350	Only available with DN04.
		MB03	Additional 100 mailboxes and 60GB storage	☐ $50	☐ $500	Only available with DN04.

4. Website Hosting - All prices include GST. Select monthly or annual fees where applicable.

Order	Cancel	Code	Description	Monthly Fee	Annual Fee	Notes
		WH01	Web Hosting Plan 1 (Unix) and MySQL Database Hosting	☐ $25	☐ $250	Unix based Web Hosting with MySQL and 1GB storage. Includes cPanel.
		WH02	Web Hosting Plan 2 (Microsoft)	☐ $45	☐ $450	Microsoft based Web Hosting with 1GB storage.
		WH05	Microsoft SQL Server Database Hosting	☐ $20	☐ $200	Only available with WH02. Size limits apply. 1GB storage included.
		WH100	1GB Extra Web Storage	☐ $10	☐ $100	Only available with WH01 or WH02.
		WH500	5GB Extra Web Storage	☐ $15	☐ $150	Only available with WH01 or WH02.
		WH100S	1GB Extra Microsoft SQL Storage	☐ $10	☐ $100	Only available with WH05.

5. Secure Certificates - All prices include GST.

Order	Cancel	Code	Description	1 Year	2 Years	Notes
		SC03	RapidSSL Secure Certificate (SSL)	☐ $99	☐ $169	Secures a single domain. Only available with WH01 or WH02. Payment required prior to order processing.
		N/A	Customer Supplied Secure Certificate (SSL)	Nil*	Nil*	*Consultancy Service fees may apply. Only available with WH01 or WH02. Customer must supply own certificate.

Note:
1. **A 12 month Contract Term applies to all new Domain/Email and Website Hosting Services.**
2. Customers are responsible for uploading their website/s to OntheNet's servers.
3. Billing commences from the Start Date of the Service/s. The Start Date is the date the Service/s are provisioned as advised by OntheNet, not necessarily when the Customer commences using the Service.

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CONFIGURATION DETAILS

6. Hosting Configuration - Provide the required details as outlined below and/or any other special instructions or requirements.

DN03 Distribution List - list the new email address & the email address it is to forward to eg name@domainname forwards to name@otherdomain.
DN03 MX Forwarding - provide the IP address of your mail server.
DN03 www fowarding - if OntheNet web hosting is not also selected provide the IP address of the website the Domain Name is to point to.
DN04 - specify the new mailboxes you require eg name@domainname.
DN05 - provide the IP address of your mail server.

EFFECTIVE DATE

7. Effective Date - Unless indicated below, all hosting changes will be processed upon receipt of this form and will typically be operational within two business days.

Effective Date	/ /	(Must be a business day and at least 2 business days from date form is submitted)

DOMAIN NAME TRANSFER

If you would like OntheNet to manage the Domain Name registration on your behalf the Domain Name will need to be transferred to OntheNet's preferred registrar (if not already registered with them). If more space is required provide transfer details via email or attach information separately.

Note: The registrar maintains the registrant information and may not be the same company that currently manages or hosts the Domain Name.

8. Transfer Details - By providing this information you authorise OntheNet to Transfer the Domain Name to OntheNet's preferred registrar.
   This process may renew the Domain Name which would incur an additional cost.

Domain Name	
Current Registrar	
Transfer Authorisation Code	
	The current registrar may refer to this as the Auth Info Code, Domain Password or Registry Key.

DOMAIN NAME RE-DELEGATION

If you have selected a Domain Hosting service for an existing Domain Name that is not already hosted by OntheNet the Domain Name will need to be re-delegated to OntheNet servers. If more space is required provide re-delegation details email via email or attach separately.

Note: The registrar maintains the registrant information and may not be the same company that currently manages or hosts the Domain Name.

9. Re-Delegation Details - By providing this information you authorise OntheNet to re-delegate the Domain Name.

Domain Name	
Current Registrar	
Domain Management Portal URL	
Domain Management Portal Login	
	This may be in the form of a username and password, Domain Name and password or Registry Key.

CUSTOMER AUTHORISATION

10. Customer Declaration

YES, I have read, understand and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and accept them in full. I am 18 years or older and enter into this agreement as the Customer, or, on behalf of the Customer as their Authorised Representative.

YES, in the case of Domain Name delegation, re-delegation or transfer, I warrant that I am the owner or an Authorised Representative of the Customer and I am licensed to use the Domain Name/s listed on this form, and authorised to make this request.

Name			
Position			
Signature	✖	Date	

Please sign the Customer Authorisation then email, fax or post all pages to OntheNet