

# Business Ethernet Modification Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet  
 • Level One 165 Varsity Parade Varsity Lakes Qld 4227  
 • PO Box 102 Varsity Lakes Qld 4227  
 • Phone: 07 5553 9222 • Fax: 07 5593 3557  
 • Email: sales@onthenet.com.au • www.onthenet.com.au



**Note: Please complete the Business Ethernet Order Form if you wish to relocate an existing service to another address.**

## CUSTOMER INFORMATION

<b>1. Customer Details</b>			
Account Name			
Authorised Representative			
Phone/Mobile		Email	
<b>2. Service Details</b> - Details of the Business Ethernet service to be modified.			
Username		Current Plan Code	
Address			

## MODIFICATION DETAILS

<b>3. Modification Type</b> Select the type of modification that is required.		<b>4. Establishment Fee</b> If applicable, payment is required prior to the order being processed.	
<input type="checkbox"/> Change plan only - select a plan below		Establishment Fee	\$
<input type="checkbox"/> Change speed and plan - go to 4			

## PLAN OPTIONS

**5. Promotional Plans** - Order must be received by 30th September 2018. Conditions apply.  
**Business Ethernet Promotional Plan Conditions:**

- Completed form must be received by 30th September 2018.
- The OntheNet Terms and Conditions available at [www.onthenet.com.au](http://www.onthenet.com.au) are also applicable.
- Promotional plans are only available for locations that connect directly to an On-Net exchange and may not be available to all locations due to technical limitations eg. distance between the customer site and exchange or lack of available copper pairs.

Tick	Max Bandwidth <sup>2</sup>	Data Allocation	Monthly Fee	Contract Term <sup>3</sup>	Tick	Max Bandwidth <sup>2</sup>	Data Allocation	Monthly Fee	Contract Term <sup>3</sup>
	2/2 Mbps	Unlimited	\$99	24 Months		10/10 Mbps	Unlimited	\$239	24 Months
	4/4 Mbps	Unlimited	\$199			20/20 Mbps	Unlimited	\$349	

**6. Gold Coast Plans** - only available in selected Gold Coast exchanges areas. Visit OntheNet website for more info.

On-Net Plan Options						Off-Net Plan Options					
Tick	Max Bandwidth <sup>2</sup>	Data Allocation (Downloads counted only)	Monthly Fee <sup>1</sup>	Excess Data	Contract Term <sup>3</sup>	Tick	Max Bandwidth <sup>2</sup>	Data Allocation (Downloads counted only)	Monthly Fee <sup>1</sup>	Excess Data	Contract Term <sup>3</sup>
	2/2 Mbps	50GB	\$99	\$5/GB	36 Months		2/2 Mbps	50GB	\$299	\$5/GB	36 Months
		Unlimited	\$189					Unlimited	\$389		
	4/4 Mbps	50GB	\$189				4/4 Mbps	50GB	\$339		
		Unlimited	\$299				Unlimited	\$449			
	10/10 Mbps	50GB	\$399				10/10 Mbps	50GB	\$459		
		Unlimited	\$499				Unlimited	\$699			
	20/20 Mbps	50GB	\$449				20/20 Mbps	50GB	\$549		
		Unlimited	\$599				Unlimited	\$899			

**7. Other Plans** - provided by quotation

Tick	Max Bandwidth <sup>2</sup> (Download/Upload)	Data Allocation (Downloads counted only)	Monthly Fee	Excess Data	Contract Term <sup>3</sup>

- Note:**
- A Distance Surcharge of \$130/month is applicable if the cable length between the exchange and the site is greater than 2.6Km. The Distance Surcharge will be added to the Monthly Fee in 6. Distance Surcharge does not apply to promotional plans or other plans provided by quotation.
  - The bandwidth quoted by OntheNet is a maximum theoretical speed. OntheNet does not guarantee that the maximum speed stated will be attainable in all cases. OntheNet uses best endeavors to ensure the stated speed is always available.
  - A new contract term applies to all service modifications. Cancellation of the service prior to the contract end date shall incur a cancellation fee equal to the total of the remaining monthly access fees for the contract term.
  - For plan changes (same speed) the change to billing, data allocation and/or contract term will be effective from the 1st of the month following this request.
  - Where a change to the speed of the service is requested, changes to billing, data allocation and/or contract term will be effective from the date the speed change is completed, as advised in writing by OntheNet.
  - Delivery and completion of a speed change is dependent on availability of copper pairs, lead-in and in-building cabling. Any in-building cabling or cabling beyond an MDF that is required to deliver the service is the customer's responsibility and cost.
  - All pricing includes GST.

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## NOTES OR SPECIAL INSTRUCTIONS

### 8. Record any notes or special instructions

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## ESTABLISHMENT FEE PAYMENT

### 9. Establishment Fee Payment Method - Payment of any Establishment Fee in 4 is required prior to the order being processed.

Pay on Invoice       Pay by Credit Card

### 10. Credit Card Details (if selected above)

Card Type	<input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA		
Card Number		Expiry Date	/
Cardholder Name			
Cardholder Signature	x		

## CUSTOMER AUTHORISATION

### 11. Customer Declaration

**Yes**, I have read, understand and agree to the OntheNet Terms and Conditions at [www.onthenet.com.au](http://www.onthenet.com.au) and accept them in full. I am 18 years or older and enter into this agreement as the Customer, or, on behalf of the Customer as their Authorised Representative.

**Yes**, I understand that if I have selected a Gold Coast Business Ethernet plan in 6 and the cable length between the Site and exchange is greater than 2.6Km a Distance Surcharge of \$130/month will be added to the Monthly Fee.

Name		Position	
Signature	x	Date	

**Please print and sign the Customer Authorisation and Credit Card section (if applicable)  
then scan and email or fax/post all pages to OntheNet**

## OFFICE USE ONLY

Access Technology:	Exchange:	Cable Length (Equivalent):
Add Distance Surcharge: Yes / No	Number of Pairs:	Deployment Class:
Staff Member:	Date:	