

Business Ethernet Order Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet
 • Level One 165 Varsity Parade Varsity Lakes Qld 4227
 • PO Box 102 Varsity Lakes Qld 4227
 • Phone: 07 5553 9222 • Fax: 07 5593 3557
 • Email: sales@onthenet.com.au • www.onthenet.com.au



CUSTOMER INFORMATION

1. Company Details			
Company Name			
ABN			
Postal Address	Suburb:	Post Code:	
2. Authorised Representative - A contact number or email address MUST be supplied. Email address will be used as the primary method of contact for all service provisioning updates.			
Name			
Phone/Mobile		Email	
3. Authorised Representative (Billing) - If different to above. Invoices will be sent to the email address supplied.			
Name			
Phone/Mobile		Email	
4. Technical Representative (if appl) - Will also be sent service provisioning updates including username and password.			
Name		Business Name	
Phone/Mobile		Email	
5. OntheNet Username or Account Number (existing customers only - refer to Toolbox or last invoice)			
Username or Account No.			

SITE AND SERVICE DETAILS

6. Order Type - please indicate whether this order is for a new service or to replace/relocate an existing OntheNet service.			
<input type="checkbox"/> New service	<input type="checkbox"/> Relocate existing service to another address	<input type="checkbox"/> Replace existing service	
Username: _____		Username: _____	
Note: Cancellation of existing service/s will not occur automatically. A cancellation request must be submitted when cancellation is required.			
7. Site Address - provide details of where the Business Ethernet service is to be delivered.			
Building Name / Level / Unit			
Street Address			
Suburb		Post Code	
8. Existing Phone Number - if possible, provide an existing phone number at the site address for service qualification purposes.			
Existing Phone Number			
9. Site Contact - must be able to provide technicians with access to the site and Main Distribution Frame (MDF) for the purpose of installation.			
Name			
Phone/Mobile		Email	

PLAN OPTIONS

10. Promotional Plans - Orders must be received by 30th September 2018. Conditions apply.					
Business Ethernet Promotional Plan Conditions:					
<ul style="list-style-type: none"> OntheNet must receive a completed order form by 30th September 2018. Promotional plans are only available for locations that connect directly to an On-Net exchange and may not be available to all locations due to technical limitations eg. distance between the customer site and telephone exchange or lack of available copper pairs. The OntheNet Terms and Conditions available at www.onthenet.com.au are also applicable. 					
Tick	Establishment Fee ⁴	Maximum Bandwidth ²	Data Allocation	Monthly Fee	Contract Term ⁶
	\$300	2/2 Mbps	Unlimited	\$99	24 Months
	\$300	4/4 Mbps	Unlimited	\$199	
	\$300	10/10 Mbps	Unlimited	\$239	
	\$300	20/20 Mbps	Unlimited	\$349	

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PLAN OPTIONS

11. Gold Coast Plans - Available on selected Gold Coast exchanges only. Visit the OntheNet website for more information.

Tick	Establishment Fee ⁴	Maximum Bandwidth ²	Data Allocation counting inbound only	Monthly Fee ¹	Excess Data	Contract Term ⁶
On-Net Plan Options:						
	NIL	2/2 Mbps	50GB	\$99	\$5/GB	36 Months
	NIL	2/2 Mbps	Unlimited	\$189	n/a	
	NIL	4/4 Mbps	50GB	\$189	\$5/GB	
	NIL	4/4 Mbps	Unlimited	\$299	n/a	
	NIL	10/10 Mbps	50GB	\$399	\$5/GB	
	NIL	10/10 Mbps	Unlimited	\$499	n/a	
	NIL	20/20 Mbps	50GB	\$449	\$5/GB	
	NIL	20/20 Mbps	Unlimited	\$599	n/a	

Off-Net Plan Options:						
	NIL	2/2 Mbps	50GB	\$299	\$5/GB	36 Months
	NIL	2/2 Mbps	Unlimited	\$389	n/a	
	NIL	4/4 Mbps	50GB	\$339	\$5/GB	
	NIL	4/4 Mbps	Unlimited	\$449	n/a	
	NIL	10/10 Mbps	50GB	\$459	\$5/GB	
	NIL	10/10 Mbps	Unlimited	\$699	n/a	
	NIL	20/20 Mbps	50GB	\$549	\$5/GB	
	NIL	20/20 Mbps	Unlimited	\$899	n/a	

12. Other Plans - Provided by quotation.

Tick	Establishment Fee ⁴	Maximum Bandwidth ²	Data Allocation counting inbound only	Monthly Fee	Excess Data	Contract Term ⁶

- NOTE:**
- A Distance Surcharge of \$130/month is applicable if the cable length between the exchange and the site is greater than 2.6Km. The Distance Surcharge will be added to the Monthly Fee shown in 11. The Distance Surcharge does not apply to promotional plans or other plans provided by quotation.
 - The bandwidth quoted by OntheNet is a maximum theoretical speed. OntheNet does not guarantee that the maximum speed stated will be attainable in all cases. OntheNet uses best endeavors to ensure the stated speed is always available.
 - Delivery and completion of the service is dependent on availability of copper pairs, lead-in and in-building cabling. Any in-building cabling or cabling beyond an MDF that is required to deliver the service is the customer's responsibility and cost.
 - Payment of any establishment fee or hardware ordered is required for ALL services (including existing account holders) prior to order processing.
 - The Start Date of the service is the date that provisioning of the service is complete, as advised in writing by OntheNet.
 - Cancellation of the service prior to the contract end date shall incur a cancellation fee equal to the total of the remaining monthly fees. Relocation of the service to a new address does not release the customer from an obligation to pay any applicable cancellation fee, unless approved in writing by OntheNet. If the service is not relocated with OntheNet for any reason, including but not limited to, OntheNet being unable to deliver a service at a new location, any applicable cancellation fee is payable in full.
 - Monthly fees are billed in advance with any excess data charges billed in arrears on the following month's invoice.
 - All pricing includes GST.

CUSTOMER PREMISES EQUIPMENT (CPE)

13. CPE Requirements - Tick option/s below to indicate requirements for hardware beyond the Network Termination Unit (NTU).

<input type="checkbox"/> I have / will have appropriate hardware - go to 14	<input type="checkbox"/> Purchase hardware from OntheNet - complete purchase details below	<input type="checkbox"/> Hardware to be Managed by OntheNet - complete Managed Hardware details below	
Hardware to be Purchased (Model/Description)		Purchase Price ⁴	
		\$	
Management Type	Hardware Model/Description	Monthly Fee	Contract Term ⁶
		\$	

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MONITORING DETAILS

14. Monitoring Details - Business Ethernet services are monitored by OntheNet. In the event of service unavailability being detected your nominated monitoring contacts will be alerted.

Monitoring Response					
Monitoring Contacts		If you already have monitored services with OntheNet the existing contacts will receive alerts for the new service/s. If you do not, or to add additional contacts, provide details below.			
		<input type="checkbox"/> Add Technical Representative from page 1		<input type="checkbox"/> Add Authorised Representative from page 1	
Name			Phone		
	Email				
Name			Phone		
	Email				

SPECIAL TERMS AND CONDITIONS OR NOTES

15. Special Terms and Conditions or Notes

PAYMENT DETAILS

16. Establishment Fee/Hardware - Payment of any Establishment Fee or Hardware ordered is required prior to order processing (including existing account holders).

Pay on Invoice Pay by Credit Card

17. Monthly Fees

Pay on Invoice Pay by Credit Card - Debit the below credit card with monthly fees and/or other service fees as incurred.

18. Credit Card Details (if selected above)

Card Type	<input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA	
Card Number		Expiry Date /
Cardholder Name		
Cardholder Signature	x	

CUSTOMER AUTHORISATION

19. Customer Declaration

Yes, I have read, understand and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and all details on this Order Form and accept them in full. I am 18 years or older and enter into this agreement as the Customer, or, on behalf of the Customer as their Authorised Representative.

Yes, I understand that if I have selected a Gold Coast Business Ethernet plan in 11 and the cable length between the site address and exchange is greater than 2.6Km a Distance Surcharge of \$130/month will be added to the Monthly Fee.

Name		Position	
Signature	x	Date	

Print and sign the Customer Authorisation and Credit Card section (if appli) then scan and email or fax/post all pages to OntheNet

OFFICE USE ONLY

Access Technology		Exchange		Cable Length	
Add Distance Surcharge	Yes / No	No. of Pairs		Deployment Class	
Staff Member		Date		Notes	