

# Business Phone PLUS Modification Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet  
 • Level One 165 Varsity Parade Varsity Lakes Qld 4227  
 • PO Box 102 Varsity Lakes Qld 4227  
 • Phone: 07 5553 9222 • Fax: 07 5593 3557  
 • Email: sales@onthenet.com.au • www.onthenet.com.au



## CUSTOMER INFORMATION

<b>1. Customer Details</b>			
Account Name			
Authorised Representative			
Phone		Email	
<b>2. Service Details</b>			
Service ID			
Modification Required	<input type="checkbox"/> Change Plan - go to 3	<input type="checkbox"/> Add numbers - go to 4	<input type="checkbox"/> Remove numbers - go to 5
	<input type="checkbox"/> Modify optional extras - go to 6		

## PLAN SELECTION

<b>3. Change your plan</b>			
Tick	Plan Code	Description	Monthly Fee
	BPP4SC	Business Phone PLUS with 4 Simultaneous Calls	\$199
	BPP8SC	Business Phone PLUS with 8 Simultaneous Calls	\$349
	BPP16SC	Business Phone PLUS with 16 Simultaneous Calls	\$649
	BPP24SC	Business Phone PLUS with 24 Simultaneous Calls	\$949
	BPP32SC	Business Phone PLUS with 32 Simultaneous Calls	\$1299
	BPP48SC	Business Phone PLUS with 48 Simultaneous Calls	\$1899

Note

1. The plan selected determines the maximum number of simultaneous inbound, outbound or internal calls.
2. Plan upgrades can be made anytime. Plan downgrades can only be submitted at the annual anniversary date of the service. A modification form must be received by OntheNet at least 30 days prior to the anniversary date.

## TELEPHONE NUMBERS

### 4. Add Numbers - indicate requirements below. Use the Notes or Special instructions section if necessary.

Qty	Description	Monthly Fee	Geographic Region (Gold Coast, Brisbane, Sydney, Melbourne etc)
	Single geographic number	\$1 per number	
	100 number range	\$40 per range	
Qty	Description	Monthly Fee	Destination Telephone Number <i>The answering point for inbound calls.</i>
	1300 number	\$27.50 per number	
	1800 number	\$27.50 per number	

### 5. Remove Numbers - List the number/s or range/s that are to be removed. Use the Notes or Special instructions section if necessary.

Number or Number Range	Date to be Removed	Reason for Removing

Note:

1. If the geographic region for a number is not the region the customer is located in the customer will have an Out of Area number. An Out of Area number may not be able to be ported to another service provider in the future. Calls to or from the number will be charged as if the customer is located in the region identified by the number and not the region the customer is actually located in.
2. Inbound calls charges apply to all calls received by a 1300 or 1800 number as per the Business Phone PLUS call rates.
3. 1300 and 1800 numbers are virtual numbers that are routed to a single destination number (answering point) therefore you must have another number to route inbound calls to. If the destination number is not a number that is hosted by OntheNet outbound call charges will also apply.

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## OPTIONAL EXTRAS

**6. Modify Optional Extras** - Select the features to be added or cancelled

Add	Cancel	Description	Monthly Fee
		Additional 10GB Storage for Call Recordings	\$10

## NOTES OR SPECIAL INSTRUCTIONS

**7. Record Additional Notes or Special Instructions** - if you would like these changes made on a specific date please note that here.

## CUSTOMER AUTHORISATION

**8. Customer Declaration**

**Yes**, I have read, understand and agree to the OntheNet Terms and Conditions at [www.onthenet.com.au](http://www.onthenet.com.au) and accept them in full. I am over 18 years of age and enter into this agreement as the Customer, or on behalf of the Customer as their Authorised Representative.

**Yes**, I understand that once a number is removed I no longer have a right to use the number and/or port it to another service provider.

Name			
Position			
Signature	<input type="text"/>	Date	<input type="text"/>

Please sign the Customer Authorisation then email or fax/post all pages to OntheNet.