

Business VoIP & Hosted PBX Modification Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet
 • Level One 165 Varsity Parade Varsity Lakes Qld 4227
 • PO Box 102 Varsity Lakes Qld 4227
 • Phone: 07 5553 9222 • Fax: 07 5593 3557
 • Email: sales@onthenet.com.au • www.onthenet.com.au



CUSTOMER INFORMATION

1. Customer Details			
Account Name			
Authorised Representative			
Phone		Email	
2. Service Details			
Service ID			
Modification Required	<input type="checkbox"/> Add Number or Number Range - go to 3/4 <input type="checkbox"/> Remove Number or Number Range - go to 5 <input type="checkbox"/> Modify Hosted PBX Requirements - go to 6 <input type="checkbox"/> Order Hardware - go to 7		

ADD OR REMOVE NUMBERS

3. Add Geographic Number - indicate requirements below. Use the Notes or Special instructions section if necessary.

Qty	Description	Cost per Number or Range	Geographic Region (Gold Coast, Brisbane, Sydney, Melbourne etc)
	New Single Number	50c per month	
	New 100 Number Range	\$40 per month	

4. Add 1300/1800 Number - indicate requirements below. Use the Notes or Special instructions section if necessary.

Qty	Description	Cost per Number	Destination Telephone Number <i>The answering point for inbound calls.</i>
	New 1300 Number	\$27.50 per month	
	New 1800 Number	\$27.50 per month	

5. Remove Numbers - List the numbers or ranges that are to be removed. Use the Notes or Special instructions section if necessary.

Number or Number Range	Date to be Removed	Reason for Removing

Note:

- Geographic Numbers - If the region chosen is not the region the customer is located in then the customer will have an Out of Area number. An Out of Area number may not be able to be ported to another service provider in the future and calls to or from the number will be charged as if the customer is located in the region identified by the number and not the region the customer is actually located in.
- 1300/1800 Numbers - Inbound calls charges apply to all calls received by a 1300 or 1800 number as per the Business VoIP Call Rates at www.onthenet.com.au/business-voip. 1300 and 1800 numbers are virtual numbers that are routed to a single destination number (answering point) therefore you must have another telephone number to route inbound calls to. If the destination number is not hosted by OntheNet outbound call charges will also apply.
- When a number/range is removed the monthly/annual fee for the period in which the number is removed is not refunded.

HOSTED PBX MODIFICATION DETAILS

6. Hosted PBX Modification Details - Indicate what features are to be added or cancelled.

Add	Cancel	Description	Establishment Fee	Monthly Fee	Contract Term
		x Additional 5 Extensions	\$99	\$30 per 5 Ext	N/A
		x Additional 100 Extensions		\$450 per 100 Ext	N/A
		IVR Menu (without Queues)	\$99	\$10	N/A
		x Queues (includes IVR Menu)	\$99 per queue	\$10 per queue	N/A

Note:

- Consultancy Fees may apply for changes to the Hosted PBX configuration as a result of a feature being cancelled.

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HARDWARE REQUIREMENTS

7. Hardware Selection - All OntheNet supplied hardware includes manufacturer warranty. Payment is required prior to supply.

Qty	Description	Price per Unit

8. Delivery Address

Collect from OntheNet
 On-site Installation (POA)
 Gold Coast areas only. Minimum \$250 for 1-5 handsets. Does not include additional equipment, networking or cabling.

Deliver to address (\$10): _____

NOTES OR SPECIAL INSTRUCTIONS

9. Record Additional Notes or Special Instructions

CUSTOMER AUTHORISATION

10. Customer Declaration

Yes, I have read, understand and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and accept them in full. I am over 18 years of age and enter into this agreement as the Customer, or on behalf of the Customer as their Authorised Representative.

Yes, I understand that if I request an Out of Area number I may not be able to port the number to another service provider in the future and calls to or from the number will be charged as if I am located in the area identified by the number.

Yes, I understand that once a number is removed I no longer have a right to use the number and/or port it to another service provider.

Name			
Position			
Signature	✕	Date	

Print and sign the Customer Authorisation then scan and email or fax/post to OntheNet