

Business VoIP Modification Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet
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CUSTOMER INFORMATION

1. Customer and Business VoIP Details			
Company Name			Account #
Authorised Representative			
Phone		Email	
VoIP Service ID			SIP Trunk ID
Modification Required	<input type="checkbox"/> Add Number or Number Range - go to 2/3		<input type="checkbox"/> Remove Number or Number Range - go to 4

MODIFICATION DETAILS

2. Add Geographic Number - indicate requirements below. Use the Notes or Special instructions section if necessary.

Qty	Description	Monthly Fee per Number/Range	Geographic Region ¹ (Gold Coast, Brisbane, Sydney, Melbourne etc)
	Single DID Number	50c per month	
	100 DID Number Range	\$40 per month	

3. Add 1300/1800 Number - indicate requirements below. Use the Notes or Special instructions section if necessary.

Qty	Description	Monthly Fee per Number	Destination Telephone Number ² <i>The answering point for inbound calls.</i>
	Single 1300 Number (1300 xxx xxx)	\$27.50 per month	
	Single 1800 Number (1800 xxx xxx)	\$27.50 per month	

4. Remove Number - List the number/s or range/s that are to be removed. Use the Notes or Special instructions section if necessary.

Number or Number Range	Date to be Removed ³	Reason for Removing

Note:

- Geographic Numbers - If the region chosen is not the region the customer is located in then the customer will have an Out of Area number. An Out of Area number may not be able to be ported to another service provider in the future and calls to or from the number will be charged as if the customer is located in the region identified by the number and not the region the customer is actually located in.
- 1300/1800 Numbers - Inbound calls charges apply to all calls received by a 1300 or 1800 number as per the Business VoIP Call Rates at www.onthenet.com.au/business-voip. 1300 and 1800 numbers are virtual numbers that are routed to a single destination number (answering point) therefore you must have another telephone number to route inbound calls to. If the destination number is not hosted by OntheNet outbound call charges will also apply.
- When a number/range is removed the ongoing monthly/annual fee for the period in which the number is removed is not refunded.

NOTES OR SPECIAL INSTRUCTIONS

5. Notes or Special Instructions

CUSTOMER AUTHORISATION

6. Customer Declaration

Yes, I have read, understand and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and accept them in full. I am 18 years or older and enter into this agreement as the Customer, or, on behalf of the Customer as their Authorised Representative.

Yes, I understand that if I request an Out of Area number I may not be able to port the number to another service provider in the future and calls to or from the number will be charged as if I am located in the area identified by my number.

Yes, I understand that once a number is removed I no longer have a right to use the number and/or port it to another service provider.

Name			
Position			
Signature	✕	Date	

Print and sign the Customer Authorisation section then scan and email or fax/post all pages to OntheNet