

Managed SD-WAN Modification Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet
• Level One 165 Varsity Parade Varsity Lakes Qld 4227
• PO Box 102 Varsity Lakes Qld 4227
• Phone: 07 5553 9222 • Fax: 07 5593 3557
• Email: sales@onthenet.com.au • www.onthenet.com.au



CUSTOMER INFORMATION

1. Company Details

Account Name			
Authorised Representative			
Phone/Mobile		Email	
2. Technical Representative (if appl) - Will also be sent service provisioning updates including username and password.			
Name		Business Name	
Phone/Mobile		Email	

MODIFICATION DETAILS

3. Network Identifier

SD-WAN Network Identifier/s (SWN#)	
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4. Modification Type

<input type="checkbox"/> Change network security level - go to 5.	<input type="checkbox"/> Change managed appliance - go to 7.
<input type="checkbox"/> Update monitoring details - go to 6.	<input type="checkbox"/> Change/add Failover - go to 7.
<input type="checkbox"/> Change monitoring response - go to 7.	

SECURITY LEVEL

5. Modify Security Level - Select the new security licence

<input type="checkbox"/> ATP Security Licence - Fortinet Advanced Threat Protection.	<input type="checkbox"/> UTP Security Licence - Fortinet Unified Threat Protection.
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Notes:

1. All sites/services on an SD-WAN network must use the same Security Level.
2. Please complete additional information in section 6.

MONITORING DETAILS

6. Monitoring Details - Add additional contacts below. Monitoring response changed in section 6.

Name		Phone		Mobile	
	Email				
Name		Phone		Mobile	
	Email				

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SITE MODIFICATION

7. Modify Site Details

Site 1	Site name			
	Service Address			
	Monitoring Response			
	Failover		Monthly Fee	\$
	Managed Appliance	Contract Term	Monthly Fee	\$

Site 2	Site name			
	Service Address			
	Monitoring Response			
	Failover		Monthly Fee	\$
	Managed Appliance	Contract Term	Monthly Fee	\$

Site 3	Site name			
	Service Address			
	Monitoring Response			
	Failover		Monthly Fee	\$
	Managed Appliance	Contract Term	Monthly Fee	\$

Notes:

- Customer must submit an SD-WAN modification form at least five (5) business days prior to the date the changes are required.
- The Terms and Conditions of the internet service/s apply independently. Each managed appliance is treated as an individual service.
- A new Contract Term and additional fees may apply.
- Cancellation of the service prior to the contract end date will incur a cancellation fee equal to the total of the remaining monthly fees to complete the contract term/s.
- Hardware is supplied on a rental basis and remains the property of OntheNet. Hardware must be returned upon cancellation of the service otherwise replacement charges will apply.
- Monthly fees are billed in advance from the start date of the service.

NOTES OR SPECIAL INSTRUCTIONS

8. Notes or Special Instructions

CUSTOMER AUTHORISATION

9. Customer Declaration

Yes, I have read, understand and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and accept them in full. I am 18 years or older and enter into this agreement as the Customer, or, on behalf of the Customer as their Authorised Representative.

Name		Position	
Signature	x	Date	

Print and sign the Customer Authorisation then scan and email or fax/post all pages to OntheNet