

Managed SD-WAN Order Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet
 • Level One 165 Varsity Parade Varsity Lakes Qld 4227
 • PO Box 102 Varsity Lakes Qld 4227
 • Phone: 07 5553 9222 • Fax: 07 5593 3557
 • Email: sales@onthenet.com.au • www.onthenet.com.au



CUSTOMER INFORMATION

1. Company Details			
Company Name			
ABN			
Postal Address			
OntheNet Account No.	<i>(existing customers only - refer last invoice)</i>		
2. Authorised Representative - A contact number or email address MUST be supplied. Email address will be used as the primary method of contact for all service provisioning updates.			
Name			
Phone/Mobile		Email	
3. Authorised Representative (Billing) - If different to above. Invoices will be sent to the email address supplied.			
Name			
Phone/Mobile		Email	
4. Technical Representative (if appl) - Will also be sent service provisioning updates including username and password.			
Name		Business Name	
Phone/Mobile		Email	

NETWORK DETAILS

5. Network	
<input type="checkbox"/>	Existing Network - add service to: _____ (SWN#) - go to 7.
<input type="checkbox"/>	New Network - create a new Network - go to 6.
6. Security Level	
<input type="checkbox"/>	ATP Security Licence - Fortinet Advanced Threat Protection.
<input type="checkbox"/>	UTP Security Licence - Fortinet Unified Threat Protection.

Note: All sites/services on an SD-WAN network must use the same Security Level.

MONITORING DETAILS

7. Monitoring Details - Monitoring response selected in section 8 apply.			
Monitoring Contacts	If you already have monitored services with OntheNet the existing contacts will receive alerts for the new service/s. If you do not, or to add additional contacts, provide details below.		
	<input type="checkbox"/> Add Authorised Representative from section 2		<input type="checkbox"/> Add Technical Representative from section 4
Name		Phone	Mobile
	Email		
Name		Phone	Mobile
	Email		

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SERVICES BY SITE

8. Services by site - Provide details of the appliance & associated internet services. For new internet services the relevant order form must also be completed. If more than 5 sites please attach additional documentation with the service details.

Over 5 services - please attach additional documentation.

Site 1	Site name		Address	
	Primary Service		Primary Tech Type	
	Secondary Service		Secondary Tech Type	
	Failover		Monthly Fee	\$
	Managed Appliance		Monthly Fee	\$
	Monitoring Response			

Site 2	Site name		Address	
	Primary Service		Primary Tech Type	
	Secondary Service		Secondary Tech Type	
	Failover		Monthly Fee	\$
	Managed Appliance		Monthly Fee	\$
	Monitoring Response			

Site 3	Site name		Address	
	Primary Service		Primary Tech Type	
	Secondary Service		Secondary Tech Type	
	Failover		Monthly Fee	\$
	Managed Appliance		Monthly Fee	\$
	Monitoring Response			

Site 4	Site name		Address	
	Primary Service		Primary Tech Type	
	Secondary Service		Secondary Tech Type	
	Failover		Monthly Fee	\$
	Managed Appliance		Monthly Fee	\$
	Monitoring Response			

Site 5	Site name		Address	
	Primary Service		Primary Tech Type	
	Secondary Service		Secondary Tech Type	
	Failover		Monthly Fee	\$
	Managed Appliance		Monthly Fee	\$
	Monitoring Response			

- Notes:**
- OntheNet must provide the primary business internet service at each site and the Terms and Conditions of the internet service/s apply independently. Each managed appliance is treated as an individual Service.
 - A 36 month contract term is applicable to each appliance.
 - Hardware is supplied on a rental basis and remains the property of OntheNet. Hardware must be returned upon cancellation of the service otherwise replacement charges will apply.
 - Cancellation of the service prior to the contract end date will incur a cancellation fee equal to the total of the remaining monthly fees to complete the contract term/s.
 - Monthly fees are billed in advance from the start date of the service.

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NOTES OR SPECIAL INSTRUCTIONS

9. Notes or Special Instructions

PAYMENT DETAILS

10. Establishment Fee and/or Hardware - Payment of any Establishment Fee or Hardware ordered is required for ALL orders (including existing account holders) prior to order processing.

<input type="checkbox"/> Pay on Invoice	<input type="checkbox"/> Pay by Credit Card
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11. Monthly Fees

<input type="checkbox"/> Pay on Invoice	<input type="checkbox"/> Pay by Credit Card - Please debit the below credit card with monthly recurring fees and/or other service fees as incurred.
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12. Credit Card Details (if selected above)

Card Type	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> VISA	Cardholder Name
Card Number			Expiry Date /
Cardholder Signature	✕		

CUSTOMER AUTHORISATION

13. Customer Declaration

Yes, I have read, understand and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and accept them in full. I am 18 years or older and enter into this agreement as the Customer, or, on behalf of the Customer as their Authorised Representative.

Name	Position
Signature ✕	Date

**Print and sign the Customer Authorisation and Credit Card section (if appl)
then scan and email or fax/post all pages to OntheNet**