

Personal Xtreme FAB Plan Change Form

Network Technology (Aust) Pty Ltd (ABN 71 096 864 836) t/as OntheNet
 • Level One 165 Varsity Parade Varsity Lakes Qld 4227
 • PO Box 102 Varsity Lakes Qld 4227
 • Phone: 07 5553 9222 • Fax: 07 5593 3557
 • Email: sales@onthenet.com.au • www.onthenet.com.au



CUSTOMER INFORMATION

1. Customer Details			
Account Name			
Authorised Representative			
Phone/Mobile		Email	
2. FAB Service Details - the service for which a plan change is required. The Service Number is the phone/fax number that the FAB is connected to.			
Service Number		Username	Current Plan

PLAN OPTIONS

3. Personal Xtreme FAB Plans - select your new plan				
Tick	Max Speed (Download/ Upload)	Data Included (counting downloads and uploads)		Monthly Fee
		Peak: 6am-Midnight, 7 days	Off-Peak: Midnight-6am, 7 days	
	8000/384 Kbps	50GB	150GB	\$39
	30/1 Mbps	50GB	150GB	\$49
		100GB	300GB	\$59
		200GB	500GB	\$69
		300GB	700GB	\$79
	100/5 Mbps	50GB	150GB	\$69
		100GB	300GB	\$79
		200GB	500GB	\$89
		300GB	700GB	\$99

EFFECTIVE DATE

4. Select an effective date for this plan change	
<input type="checkbox"/>	IMMEDIATELY - the plan change will be processed upon receipt of this form, taking effect within 5 days. <ul style="list-style-type: none"> Select this option if you are currently shaped and wish to be unshaped before your next billing anniversary date. The data/usage will be reset, the billing anniversary date will change and the remainder of the current month's access fee will be forfeited. Any data consumed on the day the plan change is effected will count towards the new plan.
<input type="checkbox"/>	NEXT BILLING ANNIVERSARY DATE - the plan change will take effect on your next billing anniversary date. <ul style="list-style-type: none"> Billing, data allocation & contract changes (if applicable) will take effect from your next billing anniversary date. Any speed change that is applicable will be processed upon receipt of this form, taking effect within 5 days.

- Note:**
- If you select a plan with a different Max Speed to your current plan, a once-off \$19 Speed Change Fee will be charged to your credit card with your next monthly fee.
 - The change of plan does not affect the existing contract term (if appl) for the service.
 - Total data downloads in excess of either the peak or off-peak quantities, counting from your last billing anniversary date, will result in shaping (slowing) of the service to 256/256Kbps during that period until the next billing anniversary date.
 - All pricing includes GST.

CREDIT CARD DETAILS

5. Credit Card Details - Personal Xtreme FAB services are payable by automatic deduction from a valid credit card held on file. Provide credit card details with this request if not already existing on your account or should you wish to update same.			
Card Type	<input type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA	Cardholder Name	
Card Number		Expiry Date	/
Cardholder Signature	✕ I authorise OntheNet to process payments to this card for any and all charges associated with this service.		

CUSTOMER AUTHORISATION

6. Customer Declaration			
Yes, I have read, understand and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and accept them in full. I am 18 years or older and enter into this agreement as the Customer, or, on behalf of the Customer as their Authorised Representative.			
Name			
Signature	✕	Date	

Please print and sign the Customer Authorisation and Credit Card section (if applicable) then scan and email or fax/post to OntheNet